



Send Business Communications in Just a Few Clicks

Send one, ten or even thousands of letters directly from your computer in minutes with Neotouch by Quadient. It's easy. Simply use your business or office applications to create your documents like you normally do. Neotouch will process them for you. The Neotouch application gives you the power to print, sort, stuff, meter and even deliver the mail to the post office, all without leaving your desk.

The Neotouch user-friendly online interface makes it easy and secure for you to send statements, invoices, reminder letters, personalized marketing communications and other important business correspondence.



A powerful web-based solution handles the preparation and delivery of your business communications in just a few clicks!

Benefits of the Neotouch Solution

Increase Productivity

Leave the mail prep nightmare behind. It can be a real hassle to print addresses and meter your mail, let alone fold and stuff large mail jobs. With Neotouch, the mail prep is all done for you, allowing you to focus on the more important tasks necessary to grow your business.

Plus, Neotouch allows you to save on postage costs by grouping your mail for the same recipient into a single envelope.

Ensured Traceability

Each printed document processed by Neotouch is tracked with a unique identifier, which allows for real-time status of each individual piece of mail.

Flexibility and Personalization

With Neotouch, you can send a single document or a batch job of thousands. You can also personalize your documents by adding promotional inserts.

Speed Up Invoicing Time

Do your invoices stack up, waiting to be sent out in a large batch at the end of the month? With Neotouch, you can send invoices as they are created so they reach your customers faster, meaning you'll receive payment sooner.

Mail from Desktop Applications

Mail your documents from your business or office applications using a simple Internet connection. Instead of printing your documents on your office printer, you virtually print them with the Neotouch print driver. They are then sent to our state-of-the-art mail prep facility for assembly and mailing.

Send Certified Mail® with Electronic Return Receipt™

Increase efficiency by sending Certified Mail with Return Receipt with a few clicks. Track delivery status, securely store and easily retrieve digital signatures in the Neotouch online interface. Plus, reduce postage costs with electronic Return Receipt.

A Unique Production Concept

Each Neotouch production facility routes documents using a secure and completely automated process. The elimination of manual labor and human error allows for lower costs, guaranteed reliability and decreased delivery time.

Flawless Security

Neotouch and its state-of-the-art production facilities provide the highest level of security and service:

- Data transfer by secure protocol (SSL) identical to those used for banking transactions
- 24/7 surveillance ensures operational continuity
- Electrical infrastructure with back-up generators
- Fire prevention measures

SSAE 18 and ISAE 3402 Type 2 Certified

Neotouch processes and procedures have been formally reviewed and certified to ensure controls and safeguards when hosting and processing customer data.

HIPAA and Sarbanes-Oxley

Due to the level of privacy and security Neotouch provides for document delivery, we can assist companies in complying with HIPAA and Sarbanes-Oxley requirements.

Additional Services

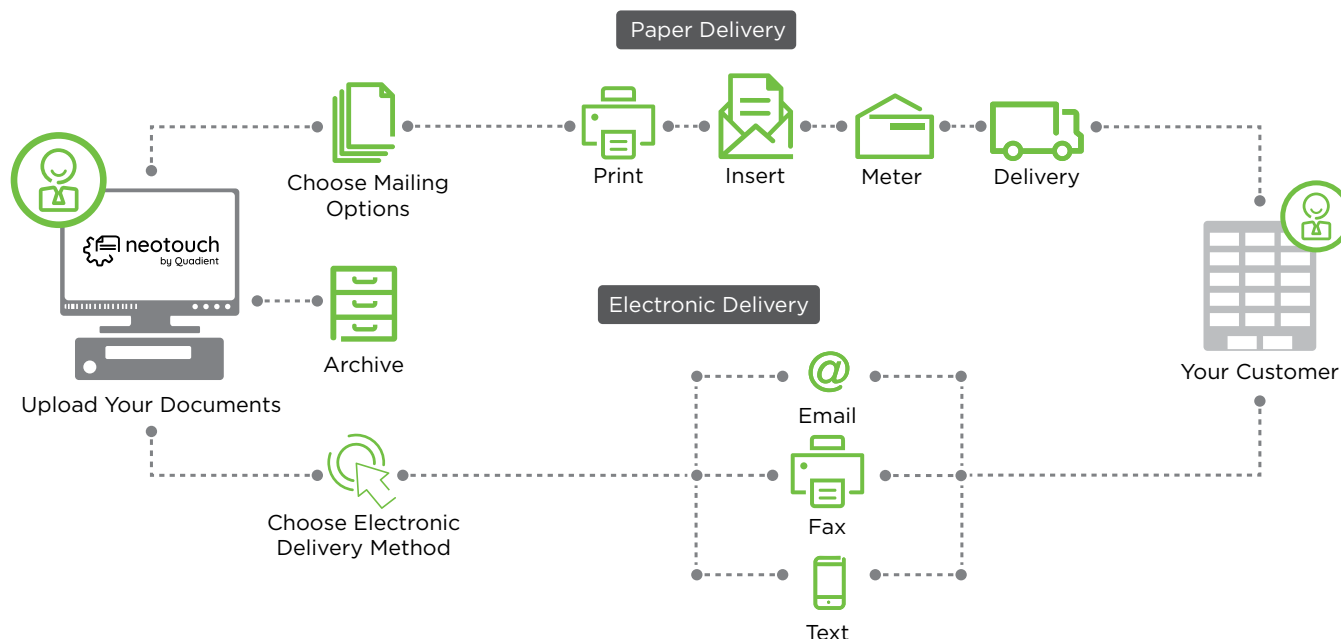
One Platform for all Your Communication Needs

Neotouch is a powerful solution that not only facilitates the preparation and delivery of your business-critical documents through traditional postal mail, but also allows you to send your documents via email, fax or text.

Archive Your Documents Sent via Neotouch

Neotouch offers the ability to archive all your documents in a secure and dedicated infrastructure, which are then easily retrievable via the user-friendly online interface.

Neotouch Communication Workflow



About Quadient

Quadient is the driving force behind the world's most meaningful customer experiences. By focusing on four key solution areas including Customer Experience Management, Business Process Automation, Mail-related Solutions, and Parcel Locker Solutions, Quadient helps simplify the connection between people and what matters. Quadient supports hundreds of thousands of customers worldwide in their quest to create relevant, personalized connections and achieve customer experience excellence. Quadient is listed in compartment B of Euronext Paris (QDT) and belongs to the SBF 120 index.

For more information about Quadient, visit quadient.com.

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